

## BIC I-Banking Maintenance Form (Personal / Retail)

**Customer Information:**

 Customer Name:
   
 .....

Mobile:..... Home:..... Email:.....

 User ID /Account No:
   
 .....

 **Issue new PIN.**

**Cancel BIC I-banking Service:**

Please evaluate the usage of BIC I-banking: Very Good      Good      Fair      Poor

Comments from customer to improve our service: .....

**Amend TOKEN OTP Device/ SMS OTP forwarded to Phone no:**

| User ID | Old TOKEN Serial/Phone no | New Token Serial/Phone no | Remarks |
|---------|---------------------------|---------------------------|---------|
|         |                           |                           |         |
|         |                           |                           |         |

 **Amend Accessible BIC I-banking Service:**

| Monitor account and print statement | Account transfer within BIC | NPS transfer             | International transfer THB Thailand | Bill payment             |
|-------------------------------------|-----------------------------|--------------------------|-------------------------------------|--------------------------|
| <input type="checkbox"/>            | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |

 **Modify Customer Accounts:**

| No | Account No | Account Name | Add / Cancel  |
|----|------------|--------------|---|
| 1  |            |              | <input type="checkbox"/> / <input type="checkbox"/> |
| 2  |            |              | <input type="checkbox"/> / <input type="checkbox"/> |
| 3  |            |              | <input type="checkbox"/> / <input type="checkbox"/> |
| 4  |            |              | <input type="checkbox"/> / <input type="checkbox"/> |
| 5  |            |              | <input type="checkbox"/> / <input type="checkbox"/> |

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**Modify A/C to Debit fee:**

Account Number : ..... Account Name: .....

**Others :** .....

| (For BIC) ຜູ້ອະນຸມັດ<br>ເຊັນ ແລະ ຊື່ແຈ້ງ | (For BIC) ຜູ້ອະນຸມັດ<br>ເຊັນ, ຈ້າກາກວດລາຍເຊັນ ແລະ ຊື່ແຈ້ງ | Signature of Applicant |
|--|---|------------------------|
|  |   |                        |

I / We warrant that all my personal and details of service utilization as appear in this maintenance form are accurate and complete in all respects.

| <b>Required Document:</b>  | (FOR BIC)                   | (FOR BIC)  |
|--|-----------------------------|--|
| i. National ID card, family census, or passport of account holder(s), work permit / stay permit for foreigner(s)           | ຜູ້ຮັບຟອມສະໝັກ<br>ຊື່:..... | ແຈ້ງຜົນການລົງທະບຽນ<br><input type="checkbox"/> ສໍາເລັດແລ້ວ |
| ii. A letter of authorization/indemnity is required if the account owner(s) cannot personally submit the application form. |                             |  |